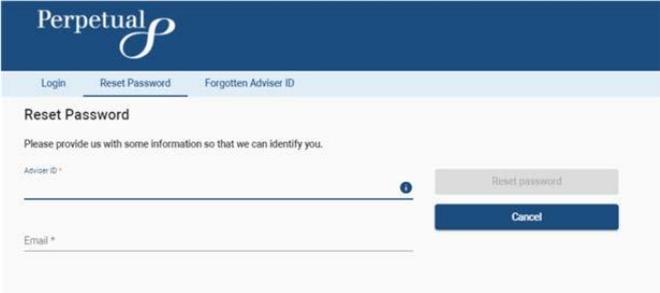
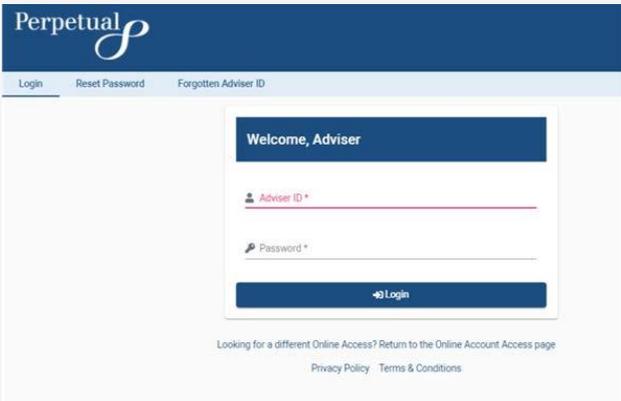
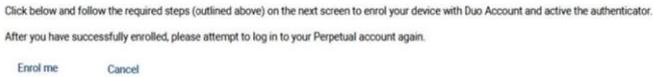


How to login for the first time Adviser

Step	Instruction	Image
Step 1	<p>Access myPerpetual via https://www.perpetual.com.au/login</p> <p>To login for the first time as an Adviser you will need to select Reset Password.</p> <p>To help us verify you, you will need to provide your:</p> <ul style="list-style-type: none"> Adviser ID (CHXXXXXXXXXX) Registered E-mail address <p>Once completed, a temporary password will be sent to your registered email address.</p>	
Step 2	<p>Once you have retrieved your temporary password (valid for 24 hours), select Login.</p> <p>Input in your Adviser code and temporary password.</p>	
Step 3	<p>After you have entered the temporary password, you will be prompted to Activate your Authenticator Profile.</p> <p>Read through the Steps on screen (also provided below) and click "Enrol me" to begin to set up your profile.</p>	

Step 4 Click "Start Setup".
 Choose to add your Mobile Phone.
 Enter your Mobile Phone Number

Activate your Authenticator profile

Please read over the 2 methods of setting up your authentication profile below.
Note: Steps 1-3 are the same for either option.

1. Click "Start setup"



2. Choose to add your mobile phone
 - If you select tablet you will be required to download the application to complete the process



3. Enter your phone number
 - Tick the confirmation box to proceed

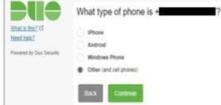


Step 5 Choose either Option A Or Option B:
 Option A - SMS Only
 Option B - SMS or App

Click "Finish Enrolment" to return to the login screen.

Option A - SMS ONLY
 (no app download required)

4a. **IMPORTANT - Choose "Other" for phone type**
 If you select "iPhone", "Android" or "Windows phone" you will be required to download the application to complete the process



5a. **Finish enrolment by reconfirming your mobile phone number**



Option B - SMS OR App
 (app download required)

4b. **Input the type of phone you have**



5b. **Install Duo Mobile application**
 Via the Google Play Store:



OR

Via the iTunes Store:



6b. **Link the device with your Perpetual login**



7b. **Reconfirm your phone number**



Step 6 Return to the login screen and complete 2FA via your chosen method (via SMS or app generated code).

Note: To generate an SMS security code press the button on screen.

Two-factor authentication (2FA)

You are required to complete 2FA to log into your account.

Please either:

A) Request a SMS security code to be sent to your registered mobile number by clicking the button below. Then input the security code received via SMS.

[Request SMS Security Code](#)

OR

B) Input the security code displayed on your Duo Mobile app (if registered).

If you haven't received a code, or for any further assistance, please contact Perpetual Adviser Services on 1800 062 725 during business hours (Sydney time).

Please enter the security code: [Submit](#) [Cancel](#)

Step 7 Once logged in you will be prompted to change your password.

Note: Your password must be between 8 and 20 characters, contain at least 1 number, 1 capital letter and 1 special character (e.g. !, @ and \$).

More information

Adviser Services: 1800 062 725

Email: investments@perpetual.com.au

perpetual.com.au

Trust is earned.

Perpetual 